

From: RAMANI (Ramani Nadarajah)
To: PAUL,RICK,THERESAM
Copies-to: SHARON
Subject: (fwd) hydrogeological work
Re-Sent-By: RAMANI (Ramani Nadarajah) ; on 7-Apr-2004 11:19

All- I was very pleased with Dave's work on the Artemesia case, so please keep him in mind for any of your cases.

Sharon, can you please also add him to our consultants list.
Thanks,

Ramani

Dear Ms. Nadarajah, As you may remember from the Artemesia Waters case, I am a freelance hydrogeologist with 32 years experience in all aspects of hydrogeology. I am looking for hydrogeological work with a particular interest in computer flow and transport modelling. However, any type of related work would be welcome, either full time, part time, or contract. I am experienced in all types of hydrogeological field work as well as the analysis of data and production of reports. Although my specialty is computer groundwater flow and contaminant transport modelling, I am interested in any kind of project.

I have recently completed a detailed computer model of the Deloro Mine near Madoc, Ontario, for CH2M Hill Limited. The value of this project was approximately \$100,000. The modelling was to determine the effectiveness of several proposed remediation schemes. I have acquired two superfast computers for this project as well as updating my Visual Modflow to the latest version.

I also completed some smaller projects for CH2M Hill including modelling the Mannheim Aquifer recharge project and will, in the near future, be training Waterloo staff on modelling and the use of this model. References Brian Whiffen, Vice President, Dave Belanger, Vice President and Senior Hydrogeologist, Richard Wooton, Senior Hydrogeologist.
519-579-3500

I am currently working on the Hamilton Groundwater Study for Charlesworth and Associates//SNC Lavalin. This involved data manipulation, installation of pumping and observation wells, conducting pumping tests and the delineation of wellhead protection zones. I have recently analyzed all the pumping tests and am currently using the data in delineating wellhead protection zones for 3 municipal well systems (3 separate models) using computer modelling. Reference Dr. David Charlesworth 416-462-0400.

I have my own office set up with a computer network plus a portable computer to carry work to and from the client's office. This worked very well with the above jobs since I find that much of computer modelling involves late nights and weekend work.

In addition to the computer network, I own the latest version of Aquifer Test, Visual Modflow and Surfer. I use the HELP model to determine

infiltration for the flow models. I am conversant with manipulating large databases with MS Access, Excel and Quattro Pro. I am proficient in MS Word and Wordperfect, Aqua Chem, Pollute and Viewlog. I recently took a 2 day course in Viewlog applications from Earthfx.

I am interested in any kind of hydrogeological work, either contract, full time or part time, at a negotiable rate.

I enclose my resume for your consideration.

Regards

David Ruttan P.Eng
Senior Hydrogeologist
RR#3 Priceville, ON
NoC 1Ko
519-924-0610

Content-class: urn:content-classes:message

Disposition-Notification-To: "Godby, Carol" <cgodby@harrisonpensa.com>

Subject: RE: our files re third line

Date: Wed, 7 Apr 2004 09:50:49 -0400

Thread-Topic: our files re third line

Thread-Index: AcQb5mbcZCAaZOhqS8iZ/t5F8yIJOwAwIQjw

From: "Godby, Carol" <cgodby@harrisonpensa.com>

To: "Theresa McClenaghan [CELA]" <mcclenat@lao.on.ca>

Theresa thanks for your help. It was quite stupid really. I must admit this is the first time I've sent out "further amended" Notices.

I wanted to advise that the third line residents have asked Leslie Davis to resign. I have a letter from them. Let me know if we might be able to work something out with CELA.

Carol.

-----Original Message-----

From: Theresa McClenaghan [CELA] [mailto:mcclenat@lao.on.ca]

Sent: Tuesday, April 06, 2004 10:50 AM

To: Godby, Carol

Cc: mcclenat@lao.on.ca; r.lindgren@sympatico.ca

Subject: our files re third line

Carol, re Third Line Residents, I want to let you know that I did laugh when I saw the Notices of Change - as I was away, I saw them all at once.

Just to let you know, I have asked my assistant to get the file ready to send you later this week. Regards. Theresa McClenaghan

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-960-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

Mary Todorow (ACTO)

From: Sue Lott [slott@piac.ca]
Sent: Wednesday, April 07, 2004 11:43 AM
To: Mary Todorow (ACTO)
Subject: Re: Low income energy & conservation assistance - draft report attached
Importance: High

Mary, my single criticism of the report is that it suggests that electric and gas utilities design and deliver energy efficiency programs targetted to low income households. This will not produce the kind of public policy outcomes that will assist low income energy consumers.

The programs need to be designed and administered by a public body, not privately-owned utilities whose first duty is to their shareholders to maximize profit. Utility driven conservation programs, as we have now, involve significant financial incentives to utilities. Some utilities adjust for the decline in demand resulting from energy conservation by putting in place Ontario Energy Board approved methods called a "lost revenue adjustment mechanism" or "shared savings mechanism" - which essentially compensate these utilities for the revenue forgone. So, all ratepayers, including low income consumers who can least afford to participate in traditional energy conservation programs have to pay for measures they cannot take part in.

Also, because utilities are profit-maximising, there is no assurance that they will design the most energy efficient, lowest-cost programs to ensure maximum participation by low income consumers. (For example, swimming pool covers and energy-consuming fireplaces are energy efficiency programs currently in place by some utilities).

- Sue

----- Original Message -----

From: Mary Todorow (ACTO)
To: 'slott@piac.ca'
Sent: Tuesday, April 06, 2004 12:22 PM
Subject: Low income energy & conservation assistance - draft report attached

Sue: I would appreciate your feedback on the attached draft report. I will forward some initial comments from myself and Sarah Blackstock from ISAC about the recommendations.

-----Original Message-----

From: Theresa McClenaghan [mailto:mcclenaghan@execulink.com]
Sent: Thursday, April 01, 2004 4:48 PM
To: Mary Todorow (ACTO); keith@torontoenvironment.org
Cc: Sarah Miller; Paul Muldoon; mcclenat@lao.on.ca; JSimon@indeco.com; rbunker@indeco.com
Subject: Fw: draft report attached

Keith and Mary, here is the draft of the report from Indeco. I will not forward it for peer review to the broader LIEN group et al until you both confirm that you don't see major problems with sending it more broadly for feedback. I am hoping to send it more broadly tomorrow (Friday) if you have time to look at it some time over the next day or so. I will coordinate feed back from everyone and direct it to Indeco. Of course you should especially focus on the recommendations - for example are there any missing?

In this respect, Mary, Judy was talking to Marion Fraser yesterday at another event, and Marion mentioned one thing that I was wondering if you could or wanted to follow up on. This is her suggestion to Judy that we should be looking at / recommending use of existing tools to the extent possible and she specifically mentioned use of the Tenant Protection Act. As you know this is out of our expertise so we wondered if you could consider whether there is some additional context and recommendations that you / ACTO want to include in this report pertaining specifically to the Tenant Protection Act or other tenant remedies. Thanks. I'll wait to hear from Keith and Mary as I indicated. Theresa

Raegan Bunker
Senior Consultant
IndEco Strategic Consulting Inc.
2 Pardee Ave, Suite 302
Toronto, ON M6K 3H5
tel: (416) 532-4333 Ext.106
fax: (416) 532-5485

From: RICK (Rick Lindgren)
To: THERESAM
Subject: (fwd) Re: document request
Re-Sent-By: RICK (Rick Lindgren) ; on 6-Apr-2004 17:41

April 6, 2004

Dear Mr. Lindgren:

Thank you for your response, however I would like my personal pictures and documents with my name on them returned. As you know, my family nor myself are not carrying on legally with any one suit, so therefore the Solicitor of Change is not realistic. However, I pose this as questionable that CELA would want to continue withholding documents to which are my personal belongings to which are directly related my research in this issue.

I will notify you that I intend to request for these documents through the complaints commission of the Ontario Supreme Court.

I have the right to my work.

Thank you for your time,

Lesley D. Davis

From: "Keith Stewart" <keith@torontoenvironment.org>
To: "Theresa McClenaghan [CELA]" <mcclenat@lao.on.ca>
Cc: "Keith Stewart" <kstewart@web.ca>
Subject: RE: meeting with Ministers
Date: Tue, 6 Apr 2004 16:53:31 -0400
Importance: Normal

I've cleared my schedule, so I could do any time.

Please cc kstewart@web.ca on any follow up, as I can check that one at home or on the road over the weekend.

Thanks for all your work on this.

Keith

-----Original Message-----

From: Theresa McClenaghan [CELA] [<mailto:mcclenat@lao.on.ca>]
Sent: Tuesday, April 06, 2004 3:52 PM
To: keith@torontoenvironment.org
Subject: meeting with Ministers

Keith we are trying to organize meetings with the Ministers for next week in advance of the 15th. How is your schedule Tuesday morning or Wednesday? Theresa

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-960-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

From: "Keith Stewart" <keith@torontoenvironment.org>
To: "Theresa McClenaghan" <th_mcclenaghan@execulink.com>,
"Mary Todorow \ (ACTO\)" <todorom@lao.on.ca>
Cc: "Sarah Miller" <millers@lao.on.ca>,
"Paul Muldoon" <muldoonp@lao.on.ca>,
<mcclenat@lao.on.ca>,
<JSimon@indecocom>,
<rbunker@indecocom>
Subject: Comments on low income energy report
Date: Tue, 6 Apr 2004 16:53:28 -0400
Importance: Normal

Hi all:

I asked Clifford Maynes (Exec. Dir. of Green Communities Association and chair of the Peterborough Utility Commission) to take a look at the Indeco report. His comments are attached.

Keith

Hi Keith (and others)

Here are my comments on the TEA/CELA document. Hope they are useful, and not too late to be of use.

Clifford

From: "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>
To: "Theresa McClenaghan (CELA)" <mcclenat@lao.on.ca>, "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>
Cc: "todorowm@lao.on.ca" <todorowm@lao.on.ca>
Subject: RE: meeting with Papatello and Duncan
Date: Tue, 6 Apr 2004 16:08:46 -0400

Hi Theresa:

I just got off the phone with Minister Papatello's office. Her EA thinks it'll be a go. I've left a message for Gurpreet Malhotra, the policy person from Papatello's office, who has been working with Marion.

-Sarah

Sarah Blackstock
Research and Policy Analyst
Income Security Advocacy Centre
425 Adelaide St. W, 5th floor, Toronto, Ont. M5C 3C1
Phone: 416--597-5820 ext 5150
Toll free: 1-866-245-4072
Fax: 416-597-5821
www.incomesecurity.org

-----Original Message-----

From: Theresa McClenaghan [CELA] [mailto:mcclenat@lao.on.ca]
Sent: Tuesday, April 06, 2004 3:31 PM
To: Sarah Blackstock (ISAC)
Cc: 'todorowm@lao.on.ca'
Subject: re: meeting with Papatello and Duncan

On Tuesday, April 06, 2004 3:26 PM, Sarah Blackstock (ISAC) wrote:

>
>Date: Tue, 6 Apr 2004 15:26:16 -0400
>From: Sarah Blackstock (ISAC)
>To: "Theresa McClenaghan (CELA)" <mcclenat@lao.on.ca>
>Subject: meeting with Papatello and Duncan
>
>Theresa:
>
>Shall I put in the request to Papatello's office to meet?
>
>-Sarah
>
>Sarah Blackstock
>Research and Policy Analyst
>Income Security Advocacy Centre
>425 Adelaide St. W, 5th floor, Toronto, Ont. M5C 3C1
>Phone: 416--597-5820 ext 5150
>Toll free: 1-866-245-4072
>Fax: 416-597-5821
>www.incomesecurity.org
>

From: "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>
To: "Theresa McClenaghan (CELA)" <mcclenat@lao.on.ca>, "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>
Cc: mcclenaghan@execulink.com
Subject: RE: minsters' offices
Date: Tue, 6 Apr 2004 16:10:39 -0400

Our emails are flying by one another in cyberspace....The EA is Christine Bome. Gurpreet's number is 416-325-0115.

Sarah Blackstock
Research and Policy Analyst
Income Security Advocacy Centre
425 Adelaide St. W, 5th floor, Toronto, Ont. M5C 3C1
Phone: 416--597-5820 ext 5150
Toll free: 1-866-245-4072
Fax: 416-597-5821
www.incomesecurity.org

-----Original Message-----

From: Theresa McClenaghan [CELA] [mailto:mcclenat@lao.on.ca]
Sent: Tuesday, April 06, 2004 4:07 PM
To: blackstocks@lao.on.ca
Cc: mcclenaghan@execulink.com; mcclenat@lao.on.ca
Subject: minsters' offices

Sarah Mary T. suggested that I give the contact staff name and number in

Sandra P's office to Marion Fraser so staff can talk to each other between the Ministries. Can you let me know who it is you are phoning and I will pass it on to Marion? I have both of my emails above because

I am working from my home office tomorrow. Theresa

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-960-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

Date: Tue, 06 Apr 2004 16:07:28 -0400
From: Theresa McClenaghan [CELA] <mcclenat@lao.on.ca>
To: blackstocks@lao.on.ca
cc: mcclenaghan@execulink.com,mcclenat@lao.on.ca
Subject: cc: minsters' offices
Return-Receipt-To: Theresa McClenaghan [CELA] <mcclenat@lao.on.ca>
Disposition-Notification-To: Theresa McClenaghan [CELA] <mcclenat@lao.on.ca>

Sarah Mary T. suggested that I give the contact staff name and number in Sandra P's office to Marion Fraser so staff can talk to each other between the Ministries. Can you let me know who it is you are phoning and I will pass it on to Marion? I have both of my emails above because I am working from my home office tomorrow. Theresa

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-960-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

Date: Tue, 06 Apr 2004 15:22:04 -0400
From: Theresa McClenaghan [CJLA] <mcclenat@lao.on.ca>
To: Marion.Fraser@energy.go.on.ca
cc: jsimon@indeco.com, mcclenaghan@execulink.com, mcclenat@lao.on.ca, todorom@lao.on.ca
Subject: cc: low income energy programs

Marion as I indicated on the voice mail message, our research and report is almost completed. We are seeking to arrange a meeting with Minister Duncan and Minister Papatello, as he suggested, with Canadian Environmental Law Association, Advocacy Centre for Tenants Ontario, Income Security Clinic and Toronto Environment Alliance, to discuss our recommendations. We will provide a copy of the report in advance of our meeting. We expect it to be ready by the end of Thursday. In view of the holiday weekend and the desire to provide feedback to the Ministers before April 15th, we wanted now to initiate the request to meet. I have both of my email addresses in the above cc line as I will be working from my home office tomorrow. Regards. Theresa McClenaghan 416-960-2284 ext. 218

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-960-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

>

Sarah, yes, that would be great if you could. I'll forward you the email that I just sent Marion Fraser in Duncan's office. Theresa.

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-960-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

Date: 6-Apr-2004 15:30

From: THERESAM (Theresa McClenaghan [CELA])

To: "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>

Copies-to: "todorowm@lao.on.ca" <todorowm@lao.on.ca>

Subject: re: meeting with Pupatello and Duncan

On Tuesday, April 06, 2004 3:26 PM, Sarah Blackstock (ISAC) wrote:

>

>Date: Tue, 6 Apr 2004 15:26:16 -0400

>From: Sarah Blackstock (ISAC)

>To: "Theresa McClenaghan (CELA)" <mcclenat@lao.on.ca>

>Subject: meeting with Pupatello and Duncan

>

>Theresa:

>

>Shall I put in the request to Pupatello's office to meet?

>

>-Sarah

>

>Sarah Blackstock

>Research and Policy Analyst

>Income Security Advocacy Centre

>425 Adelaide St. W, 5th floor, Toronto, Ont. M5C 3C1

>Phone: 416--597-5820 ext 5150

>Toll free: 1-866-245-4072

>Fax: 416-597-5821

>www.incomesecurity.org

>

>

Sarah, yes, that would be great if you could. I'll forward you the email that I just sent Marion Fraser in Duncan's office. Theresa.

Theresa McClenaghan

Canadian Environmental Law Association

130 Spadina Ave. Suite 301

Toronto, ON

M5V 2L4

Tel 416-960-2284

Fax 416-960-9392

www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

Date: Tue, 06 Apr 2004 13:05:37 -0400
From: Theresa McClenaghan [C.E.L.A.] <mcclenat@lao.on.ca>
To: "Mary Todorow (ACTO)" <todorom@lao.on.ca>
cc: mcclenat@lao.on.ca
Subject: cc: paragraphs to include?
Importance: HIGH

Mary, do you have anything specific you want us to include on Tenant Protection Act tools in the draft report? (based on Marion Fraser's suggestion to try using existing tools where they exist??)

also, Judy noted that you had made a recommendation regarding security deposits but said you had been already pushing for that - so could you give us a one sentence or paragraph on the problem and draft wording for a recommendation? thanks!

ALSO, CAN YOU OR SARAH BLACKSTOCK CONTACT SANDRA PUPATELLO'S OFFICE RE A JOINT MEETING WITH THE TWO MINISTERS FOR EITHER TUESDAY MORNING OR WEDNESDAY? I'LL CONTACT MARION. WE WANT THE MEETING PRIOR TO DUNCAN'S ANNOUNCEMENTS OF THE 15TH (WHATEVER THEY ARE). Thanks. Theresa

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-960-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

From: "Mary Todorow (ACTO)" <todorom@lao.on.ca>
To: "Theresa McClenaghan (CELA)" <mcclenat@lao.on.ca>
Cc: "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>, "Kathy Laird (ACTO)" <lairdk@lao.on.ca>
Subject: RE: paragraphs to include? And contacting Sandra Pupatello's office for the joint meeting with Dwight to discuss low-income energy assistance
Date: Tue, 6 Apr 2004 13:43:44 -0400

Theresa: I wanted to discuss the TPA-related matters with Kathy Laird, but she's been at the Southwest Region Training Conference in London (yesterday and today) and will be back tomorrow. Hope you can wait 'til then. I want to particularly review the 4.2 section entitled "Tenancy and payment of utilities" with her.

You may or may not know that the Liberals want to replace the current TPA and will be kicking off a consultation shortly with stakeholders. ACTO has been recommending the elimination of above-guideline rent increases for utilities costs (and this will be important vis a vis the electricity price hike and the pass-through to tenants who pay for utilities in the rent - and the majority of tenant households do pay for utilities in their rent).

I will put together wording for the consumer security deposit exemption recommendation.

Since Sarah Blackstock already has contacts in Sandra Pupatello's office, I think it's best that she makes the request for the joint meeting. I haven't seen Sarah this morning so I'll poke my head around the office to see if she's here.

I will forward more comments shortly on the draft report as I finally finished reading it yesterday afternoon.

-----Original Message-----

From: Theresa McClenaghan [CELA] [mailto:mcclenat@lao.on.ca]
Sent: Tuesday, April 06, 2004 1:06 PM
To: Mary Todorow (ACTO)
Cc: mcclenat@lao.on.ca
Subject: paragraphs to include?
Importance: High

Mary, do you have anything specific you want us to include on Tenant Protection Act tools in the draft report? (based on Marion Fraser's suggestion to try using existing tools where they exist??)

also, Judy noted that you had made a recommendation regarding security deposits but said you had been already pushing for that - so could you give us a one sentence or paragraph on the problem and draft wording for

a recommendation? thanks!

ALSO, CAN YOU OR SARAH BLACKSTOCK CONTACT SANDRA PUPATELLO'S OFFICE RE A JOINT MEETING WITH THE TWO MINISTERS FOR EITHER TUESDAY MORNING OR

WEDNESDAY? I'LL CONTACT MARION. WE WANT THE MEETING PRIOR TO DUNCAN'S
ANNOUNCEMENTS OF THE 15TH (WHATEVER THEY ARE). Thanks. Theresa

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-960-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

From: "Mary Todorow (ACTO)" <todorom@lao.on.ca>
To: "Theresa McClenaghan (CELA)" <mcclenat@lao.on.ca>
Cc: "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>, "Kathy Laird (ACTO)" <lairdk@lao.on.ca>
Subject: RE: paragraphs to include? And contacting Sandra Papatello's office for the joint meeting with Dwight to discuss low-income energy assistance
Date: Tue, 6 Apr 2004 13:43:44 -0400

Theresa: I wanted to discuss the TPA-related matters with Kathy Laird, but she's been at the Southwest Region Training Conference in London (yesterday and today) and will be back tomorrow. Hope you can wait 'til then. I want to particularly review the 4.2 section entitled "Tenancy and payment of utilities" with her.

You may or may not know that the Liberals want to replace the current TPA and will be kicking off a consultation shortly with stakeholders. ACTO has been recommending the elimination of above-guideline rent increases for utilities costs (and this will be important vis a vis the electricity price hike and the pass-through to tenants who pay for utilities in the rent - and the majority of tenant households do pay for utilities in their rent).

I will put together wording for the consumer security deposit exemption recommendation.

Since Sarah Blackstock already has contacts in Sandra Papatello's office, I think it's best that she makes the request for the joint meeting. I haven't seen Sarah this morning so I'll poke my head around the office to see if she's here.

I will forward more comments shortly on the draft report as I finally finished reading it yesterday afternoon.

-----Original Message-----

From: Theresa McClenaghan [CELA] [mailto:mcclenat@lao.on.ca]
Sent: Tuesday, April 06, 2004 1:06 PM
To: Mary Todorow (ACTO)
Cc: mcclenat@lao.on.ca
Subject: paragraphs to include?
Importance: High

Mary, do you have anything specific you want us to include on Tenant Protection Act tools in the draft report? (based on Marion Fraser's suggestion to try using existing tools where they exist??)

also, Judy noted that you had made a recommendation regarding security deposits but said you had been already pushing for that - so could you give us a one sentence or paragraph on the problem and draft wording for

a recommendation? thanks!

ALSO, CAN YOU OR SARAH BLACKSTOCK CONTACT SANDRA PUPATELLO'S OFFICE RE A JOINT MEETING WITH THE TWO MINISTERS FOR EITHER TUESDAY MORNING OR

WEDNESDAY? I'LL CONTACT MARION. WE WANT THE MEETING PRIOR TO DUNCAN'S
ANNOUNCEMENTS OF THE 15TH (WHATEVER THEY ARE). Thanks. Theresa

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-960-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

From: "Keith Stewart" <keith@torontoenvironment.org>
To: "Theresa McClenaghan [C A]" <mcclenat@lao.on.ca>
Subject: RE: indeco report
Date: Mon, 5 Apr 2004 15:28:19 -0400
Importance: Normal

Hi Theresa:

Further to Judy's e-mail, I would like the report to clearly state that while the onus should be on utilities to ensure that low-income energy efficiency retrofit programs happen, it is anticipated that some of this work will be contracted out and that non-profits with experience in energy audits and retrofits should be included in these activities where possible. I spoke with Clifford Maynes (who is ED of the Green Communities Association and chair of the Peterborough Utilities Commission) and one of the things he pointed out is that LDCs are often in a hostile relationship with low-income consumers, even if they don't want to be, because of the nature of bill collection and cut-offs.

From Mary and Sarah's comments, as well as our discussions at LIEN meetings, it seems clear that there is no perfect way to get the money in peoples hands/accounts. The details will have to be worked out through the consultation process.

At a minimum, I would change the recommendations in the following way:

1. a mandatory exemption from consumer security deposit requirements for low-income consumers;
2. a moratorium on low-income cut-offs until the new framework is in place;
3. drop the reference to \$200 for the rebate,
4. say that the rebate be linked to household size and of an amount significant enough to reduce the energy burden for households below LICO;

Sorry that these aren't as thoughtful as I would like...

Keith

-----Original Message-----

From: Theresa McClenaghan [CELA] [mailto:mcclenat@lao.on.ca]
Sent: Monday, April 05, 2004 1:03 PM
To: keith@torontoenvironment.org
Subject: indeco report

Keith would you be able to give me any comments you have on the report and recommendations by the end of tomorrow, Tuesday? We're looking at trying to get it completed and out by Thursday (if you agree) because of the long weekend and Minister doing energy announcements on the 15th.
theresa

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-966-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

To: "Mary Todorow (ACTO)" <todorom@lao.on.ca>
Cc: "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>, "Jacquie Chic (ISAC)" <chicj@lao.on.ca>, "'keith@torontoenvironment.org'" <keith@torontoenvironment.org>, "Kathy Laird (ACTO)" <lairdk@lao.on.ca>, 'Theresa McClenaghan' <mcclenaghan@execulink.com>, "Theresa McClenaghan (CELA)" <mcclenat@lao.on.ca>, "Sarah Miller (CELA)" <millers@lao.on.ca>, "Paul Muldoon (CELA)" <muldoonp@lao.on.ca>, "'rbunker@indecocom'" <rbunker@indecocom>
Subject: RE: draft report attached
From: JSimon@indecocom
Date: Fri, 2 Apr 2004 17:38:02 -0500

Hi Mary,

Thanks for all your comments to date. Much appreciated. Just wanted to make it clear that the draft report is not advocating that the LDCs be the delivery agents for low income DSM programs - just the group accountable as Enbridge and Union are now for their DSM programs, many of which they contract out to appropriate delivery agents such as Green\$aver. The expectation would be that they would contract out the delivery to appropriate local community groups. We can clarify this in the report.

Judy

"Mary Todorow (ACTO)" <todorom@lao.on.ca>

04/02/2004 05:11 PM

To
"Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>, "Theresa McClenaghan" <mcclenaghan@execulink.com>, "'keith@torontoenvironment.org'" <keith@torontoenvironment.org>

cc
"Sarah Miller (CELA)" <millers@lao.on.ca>, "Paul Muldoon (CELA)" <muldoonp@lao.on.ca>, "Theresa McClenaghan (CELA)" <mcclenat@lao.on.ca>, "JSimon@indecocom" <JSimon@indecocom>, "'rbunker@indecocom'" <rbunker@indecocom>, "Kathy Laird (ACTO)" <lairdk@lao.on.ca>, "Jacquie Chic (ISAC)" <chicj@lao.on.ca>

Subject
RE: draft report attached

Hi - I've just come back from my afternoon meeting and Sarah's notes below remind me that ACTO has been requesting a mandatory exemption from consumer security deposit requirements for low-income consumers and that this should probably be included in the recommendations to Dwight Duncan. (You'll recall that the \$2 million Energy Assistance Fund announced on March 28th is for paying arrears, SECURITY DEPOSITS, and reconnection fees. Why should this funding assistance go to pay for security deposits (required because of the financial design of the restructured electricity market where LDCs have to post certain levels of prudential requirements with the IMO) instead of to actual out-of-pocket costs to hydro companies for arrears and reconnection fees (and we wouldn't need to pay the reconnection fees if we have a moratorium on disconnections for low-income households).

I also forgot to mention in my earlier comments whether it's a good idea all around to have gas and electricity utilities as the delivery agents for energy efficiency programs. Keith Stewart and I have already spoken about this.

-----Original Message-----

From: Sarah Blackstock (ISAC)

Sent: Friday, April 02, 2004 2:32 PM

To: Mary Todorow (ACTO); 'Theresa McClenaghan'; 'keith@torontoenvironment.org'

Cc: Sarah Miller (CELA); Paul Muldoon (CELA); Theresa McClenaghan (CELA); 'JSimon@indeco.com'; 'rbunker@indeco.com'; Kathy Laird (ACTO); Jacquie Chic (ISAC)

Subject: RE: draft report attached

Hi all:

Thanks for all the good work on the report. To add on to Mary's remarks, here a few very quick comments until I've had a chance to read it more thoroughly.

- One of the key principles ISAC and ACTO have emphasized is that access to electricity is a basic necessity and that the provincial government must ensure universal, non-discriminatory access to electricity. Perhaps this could be included in the principles listed in the report.

-I'm also wondering if there shouldn't be a recommendation around no cut-offs.

-I also think there are a number of problems with a rebate program that requires an application. As the report notes, a lot of families will not apply for fear of having the rebate clawed back or because they don't know about the program. For families on social assistance, I don't think the fear of having the rebate clawed back can be over-stated. Further, the lives of people on assistance are already so full of applications, re-applications and government bureaucracy, that an application-based rebate, for many, would be overwhelming and daunting. Is there any possibility that rebates could be mailed out on a quarterly basis based on the tax return from the preceding year?

-If we were able to come up with a program that was not application-based, an awareness campaign for people on social assistance would still be necessary in order to ensure them the social assistance

cheques were not going to be reduced. I also think it might be useful to include in the awareness campaign a piece around electricity being a basic necessity. I think this may be important in terms of getting some "buy-in" from the middle-class public.

-I'm also curious where the \$200 figure comes from. I am wondering if it might be possible to find a way to distinguish between household sizes. I worry about the adequacy of the rebate if it doesn't consider household size, since clearly a family of 5 living in a poorly insulated house in Timmins will have a very different energy consumption than a single person living in a well insulated apartment in Toronto. Again, I'm wondering if tax returns might be a useful tool here.

-The piece on budgeting education is concerning. "...low income consumers' inability to pay their utility bills has as much to do with a lack of knowledge about how to budget as it does their lack of income." While the report does note that budgeting education programmes are best targeted to those that have some ability to pay, I think it's reasonable to say that for families living below the pre-tax, post-transfer the issue is lack of income and that their ability to pay is quite minimal. Therefore, I don't think this piece has much relevance to our recommendations which are directed at people living below the pre-tax, post-transfer LICO.

-Sarah

Sarah Blackstock

Research and Policy Analyst

Income Security Advocacy Centre

425 Adelaide St. W, 5th floor, Toronto, Ont. M5C 3C1

Phone: 416--597-5820 ext 5150

Toll free: 1-866-245-4072

Fax: 416-597-5821

www.incomesecurity.org

-----Original Message-----

From: Mary Todorow (ACTO)

Sent: Friday, April 02, 2004 1:55 PM

To: 'Theresa McClenaghan'; keith@torontoenvironment.org

Cc: Sarah Miller (CELA); Paul Muldoon (CELA); Theresa McClenaghan (CELA); JSimon@indec.com; rbunker@indec.com; Kathy Laird (ACTO); Sarah Blackstock (ISAC)

Subject: RE: draft report attached

FYI - I forwarded the draft report on to Sarah Blackstock at ISAC.

Theresa, Keith et al: I haven't finished reading the whole report and am now going off to a meeting for most of the afternoon, but here are a few preliminary comments:

1. ACTO and ISAC have been clearly identifying the Statistics Canada LICOs as those which are pre-tax, post-transfer - to define low-income households for the purpose of energy assistance programs - and this should be clear in the draft report as well. I would also say that LICOs are a widely ACCEPTED (rather than USED) measurement of poverty.

2. LIEN members have discussed the downsides of an application-based rebate program (and the draft report acknowledges those concerns with

the recommendation for public education/awareness/outreach). Perhaps we can speak to Alternative Budget folks like Hugh Mackenzie to come up with a non-application based direct assistance program which will allow those most in need to access the monies yet ensure that the most vulnerable will get the amount of assistance they require. And on that thought, we have only been doing very rough calculations of the impact of the electricity rate hike on low-income households - I have no idea at this point whether the suggested \$200 will be enough.

3. If a low-income household pays an rent-geared-to-income rent, in which utilities are included, they will be protected from the electricity price hike and won't require direct assistance. This distinction needs to be made re: the recommendation that all low-income households getting the energy assistance regardless of whether they live in subsidized housing or pay utility costs in their rent.

4. The majority of low-income households are tenants, most of whom pay for utilities in their rent. They actually won't be impacted by the April 1st, 2004 price hike for another year to 18 months - the proposed energy rebate to be issued by fall 2004 will be long-spent by the time the price hike is incorporated in their rent through the Annual Rent Increase Guideline or through Above-Guideline Rent Increases (AGIs) - if the new Liberal government does not do away or change the rules around AGIs.

I will forward more comments once I've read the whole draft report and had a chance to speak to both Kathy Laird (about the TPA angle) and Sarah Blackstock.

-----Original Message-----

From: Theresa McClenaghan [mailto:mcclenaghan@execulink.com]
Sent: Thursday, April 01, 2004 4:48 PM
To: Mary Todorow (ACTO); keith@torontoenvironment.org
Cc: Sarah Miller; Paul Muldoon; mcclenat@lao.on.ca; JSimon@indeco.com; rbunker@indeco.com
Subject: Fw: draft report attached

Keith and Mary, here is the draft of the report from Indeco. I will not forward it for peer review to the broader LIEN group et al until you both confirm that you don't see major problems with sending it more broadly for feedback. I am hoping to send it more broadly tomorrow (Friday) if you have time to look at it some time over the next day or so. I will coordinate feed back from everyone and direct it to Indeco. Of course you should especially focus on the recommendations - for example are there any missing?

In this respect, Mary, Judy was talking to Marion Fraser yesterday at another event, and Marion mentioned one thing that I was wondering if you could or wanted to follow up on. This is her suggestion to Judy that we should be looking at / recommending use of existing tools to the extent possible and she specifically mentioned use of the Tenant Protection Act. As you know this is out of our expertise so we wondered if you could consider whether there is some additional context and recommendations that you / ACTO want to include in this report

pertaining specifically to the Tenant Protection Act or other tenant remedies. Thanks. I'll wait to hear from Keith and Mary as I indicated.

Theresa

Theresa McClenaghan, Counsel,
Canadian Environmental Law Association
New Street Address as of October 1, 2002
301-130 Spadina Ave., Toronto, ON M5V 2L4
No changes to phone and fax:
T:416-960-2284 ext.218 F:416-960-9392
<mailto:mcclenat@lao.on.ca> mcclenat@lao.on.ca

Home office email <mailto:mcclenaghan@execulink.com>
mcclenaghan@execulink.com
Home office telephone 519-442-1589

CELA's Library website: <<http://www.ecolawinfo.org/>> www.ecolawinfo.org

Confidentiality Note: This message may
be subject to solicitor - client privilege.
If you have received this message in error,
please let me know by reply email, and
delete your copy. Thank you.

----- Original Message -----

From: <mailto:JSimon@indeco.com> Judy Simon
To: <mailto:mcclenaghan@execulink.com> Theresa McClenaghan
Cc: <mailto:rbunker@indeco.com> rbunker@indeco.com
Sent: Thursday, April 01, 2004 2:58 PM
Subject: Fw: draft report attached

Theresa,

We will send all future correspondence to you at both email addresses.
Looking forward to your feedback.

Judy
----- Forwarded by Judy Simon/IndEco on 04/01/2004 03:04 PM -----
Raegan Bunker/IndEco

04/01/2004 11:03 AM

To
<mailto:mcclenat@lao.on.ca> mcclenat@lao.on.ca

cc
Judy <mailto:Simon/IndEco@IndEco> Simon/IndEco@IndEco

Subject
draft report attached

Hi Theresa,

Please find attached our draft report - Developing a low income energy conservation and assistance strategy for Ontario.

We appreciate that you have agreed to coordinate the review and responses to the draft. After, we can meet to review the changes you would like to incorporate to determine the feasibility of inclusion. As the recommendations are the most critical part of the report, we would like to suggest that you encourage reviewers to try to focus their comments on the recommendations, if possible.

Cheers,
Raegan

Raegan Bunker
Senior Consultant
IndEco Strategic Consulting Inc.
2 Pardee Ave, Suite 302
Toronto, ON M6K 3H5
tel: (416) 532-4333 Ext.106
fax: (416) 532-5485

Date: Fri, 02 Apr 2004 16:41:19 -0500
From: Theresa McClenaghan [C CELA] <mcclenat@lao.on.ca>
To: "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>
cc: "Jacquie Chic (ISAC)" <chicj@lao.on.ca>,
"Kathy Laird (ACTO)" <lairdk@lao.on.ca>,
"Mary Todorow (ACTO)" <todorom@lao.on.ca>,
"Paul Muldoon (CELA)" <muldoonp@lao.on.ca>
Subject: bcc: RE: research-low income consumers and electricity

All, we have discussed this internally at CELA. The consensus is that having already re-negotiated the funding and TEA now having accepted the funding it would be extremely awkward to change the arrangement. I believe Paul will discuss this further with ISAC and ACTO. Theresa

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-960-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

Date: Fri, 02 Apr 2004 15:41:54 -0500
From: Theresa McClenaghan [LA] <mcclenat@lao.on.ca>
To: bpearce@roadrunner.nf.net, cingravage@sharethewarmth.org,
clovas@sharethewarmth.org, cmaynes@gca.ca,
david.hulchanski@utoronto.cachicj@lao.on.ca, edegale@sharethewarmth.org,
jcampey@cspc.toronto.on.ca, lairdk@lao.on.ca
cc: mcclenaghan@execulink.com, mcclenat@lao.on.ca
Subject: cc: review of low income energy report

All fellow LIENer's and others. attached is a draft report Low income energy conservation and assistance, done for TEA and CELA by Indeco. It particularly notes that there are several types of energy assistance that need to be combined as a package to deal with short term, medium term and long term issues. If you have time to review it, especially the recommendations, and give me some comments, that would be great. We are looking to complete it by next week to get something back to the Ministers asap. CELA and TEA and possibly some of the other clinics if they can support it will seek to meet both Ministers to present the recommendations. It has already been sent to several staff at CELA, ACTO, ISAC and TEA which is why you don't see them in the email list above. I have preliminary comments back from some that the process of applying for a rebate may be a problem and that the figure of \$200 may or may not be the right one; and several other good comments; however, any other thoughts and input each of you may have from your perspective and knowledge would be very helpful. I have included both of my emails above if you could use them in your reply. Thanks. Theresa McClenaghan, CELA Counsel

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-960-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com