

From: "Kathy Laird (ACTO)" <lairdk@lao.on.ca>
To: "Theresa McClenaghan (CELA)" <mcclenat@lao.on.ca>,
"Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>
Cc: "Jacquie Chic (ISAC)" <chicj@lao.on.ca>, "Kathy Laird (ACTO)"
<lairdk@lao.on.ca>, "Mary Todorow (ACTO)" <todorom@lao.on.ca>,
"Paul Muldoon (CELA)" <muldoonp@lao.on.ca>
Subject: RE: re: research-low income consumers and electricity
Date: Fri, 2 Apr 2004 13:12:32 -0500

My understanding is that the fund has been cut by half and that the process to get funding is onerous. This is probably how the Outreach Legal Services (for homeless people) was recently funded and now de-funded on the basis that there was no more funding. Nye had responsibility for this. Now it must be Michelle Sherwood or maybe George Biggar. You could phone Michelle to make inquiries, but there would be no quick money.

-----Original Message-----

From: Theresa McClenaghan [CELA] [mailto:mcclenat@lao.on.ca]
Sent: Friday, April 02, 2004 1:07 PM
To: Sarah Blackstock (ISAC)
Cc: Jacquie Chic (ISAC); Kathy Laird (ACTO); Mary Todorow (ACTO); Paul Muldoon (CELA)
Subject: cc: re: research-low income consumers and electricity

On Friday, April 02, 2004 12:51 PM, Sarah Blackstock (ISAC) wrote:

>
>Date: Fri, 2 Apr 2004 12:51:13 -0500
>From: Sarah Blackstock (ISAC)
>To: "Mary Todorow (ACTO)" <todorom@lao.on.ca>, "Kathy Laird (ACTO)"
>Subject: research-low income consumers and electricity
>
>Hi all:
>
>This is our last ditch attempt at seeing if there might be another
>possible funder for the research on electricity pricing and low-income
>consumers. I know CELA has approached a number of foundations and found
>there are possibilities for longer-term projects, but I am wondering if
>the LAO Innovations Fund has been approached. And if not, if it might
>not be a possible source for the required \$5000. Thoughts?
>
>-Sarah
>
>Sarah Blackstock
>Research and Policy Analyst
>Income Security Advocacy Centre
>425 Adelaide St. W, 5th floor, Toronto, Ont. M5C 3C1
>Phone: 416--597-5820 ext 5150
>Toll free: 1-866-245-4072
>Fax: 416-597-5821
>www.incomesecurity.org
>
>

Sarah, I took a quick look at LAO's web site as I am not familiar with

the Fund but couldn't readily see who to contact or criteria for the fund. Do you have either or a suggestion about who knows about the fund?

Thanks. Theresa

Theresa McClenaghan
Canadian Environmental Law Association
130 Spadina Ave. Suite 301
Toronto, ON
M5V 2L4

Tel 416-960-2284
Fax 416-960-9392
www.cela.ca

mcclenat@lao.on.ca

home office email mcclenaghan@execulink.com

From: "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>
To: "Theresa McClenaghan (CELA)" <mcclenat@lao.on.ca>,
"Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>
Cc: "Jacquie Chic (ISAC)" <chicj@lao.on.ca>, "Kathy Laird (ACTO)"
<lairdk@lao.on.ca>, "Mary Todorow (ACTO)" <todorom@lao.on.ca>,
"Paul Muldoon (CELA)" <muldoonp@lao.on.ca>
Subject: RE: research-low income consumers and electricity
Date: Fri, 2 Apr 2004 13:14:04 -0500

Sue McCraffey is the contact and apparently the person with her hand on the purse strings. As far as I understand, there isn't clear criteria.

-Sarah

Sarah Blackstock
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Sent: Friday, April 02, 2004 1:07 PM
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Subject: re: research-low income consumers and electricity

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>To: "Mary Todorow (ACTO)" <todorom@lao.on.ca>, "Kathy Laird (ACTO)"
>Subject: research-low income consumers and electricity
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Thanks. Theresa

Theresa McClenaghan
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home office email mcclenaghan@execulink.com

From: "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>
To: "Mary Todorow (ACTO)" <ttodorow@lao.on.ca>, "Kathy Laird (ACTO)"
<lairdk@lao.on.ca>, "Jacquie Chic (ISAC)" <chicj@lao.on.ca>,
"Paul Muldoon (CELA)" <muldoonp@lao.on.ca>, "Theresa McClenaghan (CELA)"
<mcclenat@lao.on.ca>
Subject: research-low income consumers and electricity
Date: Fri, 2 Apr 2004 12:51:13 -0500

Hi all:

This is our last ditch attempt at seeing if there might be another possible funder for the research on electricity pricing and low-income consumers. I know CELA has approached a number of foundations and found there are possibilities for longer-term projects, but I am wondering if the LAO Innovations Fund has been approached. And if not, if it might not be a possible source for the required \$5000. Thoughts?

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Research and Policy Analyst
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From: "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>
To: "Mary Todrow (ACTO)" <tm_todrow@lao.on.ca>, "Theresa McClenaghan" <mcclenaghan@execulink.com>, "keith@torontoenvironment.org" <keith@torontoenvironment.org>
Cc: "Sarah Miller (CELA)" <millers@lao.on.ca>, "Paul Muldoon (CELA)" <muldoonp@lao.on.ca>, "Theresa McClenaghan (CELA)" <mcclenat@lao.on.ca>, "JSimon@indecocom" <JSimon@indecocom>, "rbunker@indecocom" <rbunker@indecocom>, "Kathy Laird (ACTO)" <lairdk@lao.on.ca>, "Jacquie Chic (ISAC)" <chicj@lao.on.ca>
Subject: RE: draft report attached
Date: Fri, 2 Apr 2004 14:31:47 -0500

Hi all:

Thanks for all the good work on the report. To add on to Mary's remarks, here a few very quick comments until I've had a chance to read it more thoroughly.

- One of the key principles ISAC and ACTO have emphasized is that access to electricity is a basic necessity and that the provincial government must ensure universal, non-discriminatory access to electricity. Perhaps this could be included in the principles listed in the report.

-I'm also wondering if there shouldn't be a recommendation around no cut-offs.

-I also think there are a number of problems with a rebate program that requires an application. As the report notes, a lot of families will not apply for fear of having the rebate clawed back or because they don't know about the program. For families on social assistance, I don't think the fear of having the rebate clawed back can be over-stated. Further, the lives of people on assistance are already so full of applications, re-applications and government bureaucracy, that an application-based rebate, for many, would be overwhelming and daunting. Is there any possibility that rebates could be mailed out on a quarterly basis based on the tax return from the preceding year?

-If we were able to come up with a program that was not application-based, an awareness campaign for people on social assistance would still be necessary in order to ensure them the social assistance cheques were not going to be reduced. I also think it might be useful to include in the awareness campaign a piece around electricity being a basic necessity. I think this may be important in terms of getting some 'buy-in' from the middle-class public.

-I'm also curious where the \$200 figure comes from. I am wondering if it might be possible to find a way to distinguish between household sizes. I worry about the adequacy of the rebate if it doesn't consider household size, since clearly a family of 5 living in a poorly insulated house in Timmins will have a very different energy consumption than a single person living in a well insulated apartment in Toronto. Again, I'm wondering if tax returns might be a useful tool here.

-The piece on budgeting education is concerning. "...low income consumers' inability to pay their utility bills has as much to do with a lack of knowledge about how to budget as it does their lack of income."

While the report does note that budgeting education programmes are best targeted to those that have some ability to pay, I think it's reasonable to say that for families living below the pre-tax, post-transfer the issue is lack of income and that their ability to pay is quite minimal. Therefore, I don't think this piece has much relevance to our recommendations which are directed at people living below the pre-tax, post-transfer LICO.

-Sarah
Sarah Blackstock
Research and Policy Analyst
Income Security Advocacy Centre
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Phone: 416--597-5820 ext 5150
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-----Original Message-----

From: Mary Todorow (ACTO)
Sent: Friday, April 02, 2004 1:55 PM
To: 'Theresa McClenaghan'; keith@torontoenvironment.org
Cc: Sarah Miller (CELA); Paul Muldoon (CELA); Theresa McClenaghan (CELA); JSimon@indec.com; rbunker@indec.com; Kathy Laird (ACTO); Sarah Blackstock (ISAC)
Subject: RE: draft report attached

FYI - I forwarded the draft report on to Sarah Blackstock at ISAC.

Theresa, Keith et al: I haven't finished reading the whole report and am now going off to a meeting for most of the afternoon, but here are a few preliminary comments:

1. ACTO and ISAC have been clearly identifying the Statistics Canada LICOs as those which are pre-tax, post-transfer - to define low-income households for the purpose of energy assistance programs - and this should be clear in the draft report as well. I would also say that LICOs are a widely ACCEPTED (rather than USED) measurement of poverty.
2. LIEN members have discussed the downsides of an application-based rebate program (and the draft report acknowledges those concerns with the recommendation for public education/awareness/outreach). Perhaps we can speak to Alternative Budget folks like Hugh Mackenzie to come up with a non-application based direct assistance program which will allow those most in need to access the monies yet ensure that the most vulnerable will get the amount of assistance they require. And on that thought, we have only been doing very rough calculations of the impact of the electricity rate hike on low-income households - I have no idea at this point whether the suggested \$200 will be enough.
3. If a low-income household pays an rent-geared-to-income rent, in which utilities are included, they will be protected from the electricity price hike and won't require direct assistance. This distinction needs to be made re: the recommendation that all low-income households getting the energy assistance regardless of whether they live

in subsidized housing or pay utility costs in their rent.

4. The majority of low-income households are tenants, most of whom pay for utilities in their rent. They actually won't be impacted by the April 1st, 2004 price hike for another year to 18 months - the proposed energy rebate to be issued by fall 2004 will be long-spent by the time the price hike is incorporated in their rent through the Annual Rent Increase Guideline or through Above-Guideline Rent Increases (AGIs) - if the new Liberal government does not do away or change the rules around AGIs.

I will forward more comments once I've read the whole draft report and had a chance to speak to both Kathy Laird (about the TPA angle) and Sarah Blackstock.

-----Original Message-----

From: Theresa McClenaghan [mailto:mcclenaghan@execulink.com]
Sent: Thursday, April 01, 2004 4:48 PM
To: Mary Todorow (ACTO); keith@torontoenvironment.org
Cc: Sarah Miller; Paul Muldoon; mcclenat@lao.on.ca; JSimon@indeco.com; rbunker@indeco.com
Subject: Fw: draft report attached

Keith and Mary, here is the draft of the report from Indeco. I will not forward it for peer review to the broader LIEN group et al until you both confirm that you don't see major problems with sending it more broadly for feedback. I am hoping to send it more broadly tomorrow (Friday) if you have time to look at it some time over the next day or so. I will coordinate feed back from everyone and direct it to Indeco. Of course you should especially focus on the recommendations - for example are there any missing?

In this respect, Mary, Judy was talking to Marion Fraser yesterday at another event, and Marion mentioned one thing that I was wondering if you could or wanted to follow up on. This is her suggestion to Judy that we should be looking at / recommending use of existing tools to the extent possible and she specifically mentioned use of the Tenant Protection Act. As you know this is out of our expertise so we wondered if you could consider whether there is some additional context and recommendations that you / ACTO want to include in this report pertaining specifically to the Tenant Protection Act or other tenant remedies. Thanks. I'll wait to hear from Keith and Mary as I indicated.

Theresa

Theresa McClenaghan, Counsel,
Canadian Environmental Law Association
New Street Address as of October 1, 2002
301-130 Spadina Ave., Toronto, ON M5V 2L4
No changes to phone and fax:
T:416-960-2284 ext.218 F:416-960-9392
mcclenat@lao.on.ca <mailto:mcclenat@lao.on.ca>

Home office email mcclenaghan@execulink.com

<mailto:mcclenaghan@execulink.com>
Home office telephone 519-442-1585

CELA's Library website: www.ecolawinfo.org <<http://www.ecolawinfo.org>>

Confidentiality Note: This message may be subject to solicitor - client privilege. If you have received this message in error, please let me know by reply email, and delete your copy. Thank you.

----- Original Message -----

From: Judy Simon <mailto:JSimon@indec.com>
To: Theresa McClenaghan <mailto:mcclenaghan@execulink.com>
Cc: rbunker@indec.com <mailto:rbunker@indec.com>
Sent: Thursday, April 01, 2004 2:58 PM
Subject: Fw: draft report attached

Theresa,

We will send all future correspondence to you at both email addresses. Looking forward to your feedback.

Judy
----- Forwarded by Judy Simon/IndEco on 04/01/2004 03:04 PM -----

Raegan Bunker/IndEco

04/01/2004 11:03 AM

To
mcclenat@lao.on.ca <mailto:mcclenat@lao.on.ca>

cc
Judy Simon/IndEco@IndEco <mailto:Simon/IndEco@IndEco>

Subject
draft report attached

Hi Theresa,

Please find attached our draft report - Developing a low income energy conservation and assistance strategy for Ontario.

We appreciate that you have agreed to coordinate the review and responses to the draft. After, we can meet to review the changes you would like to incorporate to determine the feasibility of inclusion. As the recommendations are the most critical part of the report, we would

like to suggest that you encourage reviewers to try to focus their comments on the recommendations possible.

Cheers,
Raegan

Raegan Bunker
Senior Consultant
IndEco Strategic Consulting Inc.
2 Pardee Ave, Suite 302
Toronto, ON M6K 3H5
tel: (416) 532-4333 Ext.106
fax: (416) 532-5485

Subject: Table 3

To: "Mary Todorow (ACTO)" <lorom@lao.on.ca>

Cc: mcclenat@lao.on.ca

From: rbunker@indec0.com

Date: Tue, 30 Mar 2004 15:56:50 -0500

file
L15N

Hi Mary

As discussed, I've attached Table 3 from our November report, which you can use as a template to update with Ontario only data. I would be happy to review the licence agreement from Stats Can to see if there is a way we can use the data from the custom table in our report.

Raegan

(See attached file: table3.doc)

Table 1 Dwelling characteristics and household equipment by household income quintile, Canada, 2001

	All Canadian households	Lowest Quintile	Second Quintile	Third Quintile	Fourth Quintile	Highest Quintile
Average household pre-tax income						
	58,135	13,629	28,994	47,446	69,845	130,762
Tenure						
Owned	64.6%	31.0%	53.5%	66.6%	81.1%	90.6%
Rented	35.4%	69.0%	46.5%	33.4%	18.9%	9.4%
Principal heating equipment						
Steam or hot water furnaces	13.5%	19.6%	15.5%	13.2%	9.6%	9.5%
Forced hot air furnaces	51.5%	35.0%	43.0%	51.3%	59.3%	69.0%
Other hot air furnaces	2.1%	2.1%	1.9%	1.8%	2.1%	2.5%
Heating stoves	3.8%	3.6%	5.2%	4.7%	3.8%	1.9%
Electric heating	28.8%	39.3%	34.2%	28.7%	25.0%	16.9%
Other	0.3%	F	F	F	F	F
Age of principal heating equipment						
5 years or less	17.7%	11.9%	13.6%	18.4%	19.3%	25.2%
6 to 10 years	16.8%	12.3%	15.8%	16.8%	20.1%	18.9%
Over 10 years	65.6%	75.8%	70.6%	64.8%	60.6%	56.0%
Principal heating fuel						
Oil or other liquid fuel	12.5%	14.1%	14.0%	12.4%	12.2%	9.8%
Piped gas	49.2%	37.4%	40.8%	47.3%	54.0%	66.4%
Bottled gas	0.9%	F	0.9%	1.2%	0.9%	0.9%
Electricity	32.9%	44.0%	38.2%	33.1%	28.7%	20.5%
Wood	4.4%	3.7%	5.8%	6.0%	4.1%	2.3%
Other	0.1%	F	F	F	F	F
Principal heating fuel for hot water						
Oil or other liquid fuel	5.1%	5.7%	5.1%	5.0%	4.9%	5.0%
Piped gas	47.2%	36.4%	39.4%	44.3%	52.5%	63.3%
Electricity	46.7%	56.8%	54.7%	49.9%	41.8%	30.5%
Other heating fuel or no running hot water	0.9%	1.2%	0.8%	0.8%	0.8%	1.2%

SOURCE: STATISTICS CANADA SURVEY OF HOUSEHOLD SPENDING, 2001

From: "Fraser, Marion (ENERGY)" <Marion.Fraser@energy.gov.on.ca>
To: "'Theresa McClenaghan [CF A]'" <mcclenat@lao.on.ca>
Subject: RE: cela research
Date: Tue, 30 Mar 2004 15:45:13 -0500

Great!

Regards, Marion

Marion Fraser
Senior Policy Advisor
Office of the Honourable Dwight Duncan, Minister of Energy
4th Floor Hearst Block
900 Bay Street
Toronto, Ontario, M7A 2E1
416 327-3373
marion.fraser@energy.gov.on.ca

-----Original Message-----

From: Theresa McClenaghan [CELA] [mailto:mcclenat@lao.on.ca]
Sent: Tuesday, March 30, 2004 3:13 PM
To: Marion.Fraser@energy.gov.on.ca
Cc: jsimon@indec.com
Subject: cela research

Marion I am taking you up on the invitation in your phone message to email as it may be easier to reply by email than connect by phone. We wanted to follow up the meeting we had with the Minister particularly regarding low income access to energy programs and other jurisdictions - as you know we have secured funding to do some research on this issue. We are aiming for late next week for completion of the research and release of the findings and recommendations. I am concerned about timing from the perspective of ensuring that it will still be useful for policy making on that time line. Or on the other hand do we have more time than I am expecting before the research becomes interesting but redundant. Understanding that you can't probably be very specific, what are your thoughts about timing and the usefulness of our feedback to the Minister's questions to us by then? also, when we are finished, we may want to pursue his suggestion about jointly presenting the results to him and the Minister for Social Affairs - we think we would want to do that jointly with other clinics who deal with tenancy and income issues in the province, namely ACTO and ISAC if they feel they can support the report when it's done. So that's a heads up that we will follow up when the report is ready. Thanks. Theresa McClenaghan

Theresa McClenaghan
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CANADIAN ENVIRONMENTAL LAW ASSOCIATION
L'ASSOCIATION CANADIENNE DU DROIT D'ENVIRONNEMENT

March 30, 2004

Mr. Norman Ryckman
Portfolio Manager
Enbridge Gas Distribution
500 Consumers Road
Toronto, ON M2J 1P8

*File
L1EN*

Delivered via E-mail

Dear Mr. Ryckman:

We write on behalf of Toronto Environmental Alliance whom we represent in providing summary advice with respect to low income energy support programs.

We are seeking Enbridge Gas Distribution's (Enbridge) support by way of a donation in the sum of \$5000.00 for TEA in order to retain IndEco Strategic Consulting Inc. to provide research and analysis regarding low income energy support programs in other jurisdictions.

The research would be directed by Canadian Environmental Law Association in accordance with TEA's instructions. We understand that you have discussed this matter with Judy Simon. If Enbridge is agreeable to this arrangement, we would ask that the funds be provided to my attention, made payable to "Canadian Environmental Law Association in trust". The grant's sole purpose will be to pay the IndEco invoice upon completion of the final report.

A draft report will be widely circulated among some of Ontario NGO's interested in low income energy issues; in particular the members of the newly formed Low Income Energy Network, for comment on the final recommendations. However CELA and TEA will be responsible for approval of the final report and recommendations and the report will be used by CELA and TEA and potentially other legal aid clinics and NGO's in advocacy in support of energy policy reform.

Enbridge's financial support for the project will be clearly acknowledged and transparent, without binding Enbridge to the content of the report. If you have a standard disclaimer, please let us know.

We trust the foregoing will be satisfactory to you and look forward to your response. If there are any questions or concerns, please do not hesitate to contact the undersigned.

Yours truly,

CANADIAN ENVIRONMENTAL LAW ASSOCIATION

A handwritten signature in black ink, appearing to read 'Theresa McClenaghan', written over a horizontal line.

Theresa McClenaghan
Counsel

c. Judy Simon, IndEco
Paul Muldoon, CELA
Keith Stewart, TEA

Date: 30-Mar-2004 15:29
From: TRACY (Tracy Tucker [C...A])
To: norm.ryckman@enbridge.com
Copies-to: jsimon@indeco.com,keith@torontoenvironment.org,PAUL
Subject: bcc: TEA Low Income Study
Attachment: 04C2F32A
Attachment-name: "E:\Law Reform Files (H)\TEA - Low Income Study\CELA letter to enbridge

Dear Mr. Ryckman:

Please find attached our letter on behalf of TorontoEnvironment Alliance.

Yours truly,

Tracy Tucker
per Theresa McClenaghan

Tracy Tucker
Administrative Assistant

Canadian Environmental Law Association
130 Spadina Avenue
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This e-mail is intended for the use of the addressee(s) only and may contain privileged, confidential, or proprietary information that is exempt from disclosure under law. If you have received this message in error, please inform us promptly by reply e-mail, then delete the e-mail and destroy any printed copy.
Thank you

From: "Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>
To: 'Keith Stewart' <keith@torontoenvironment.org>, "Mary Todorow (A O)"
<todorom@lao.on.ca>, 'Michael Shapcott' <michael.shapcott@utoronto.ca>,
'Carolyn Lovas' <clovas@sharethewarmth.org>, rbunker@indeco.com,
"Sarah Miller (CELA)" <millers@lao.on.ca>, fgloge0902@rogers.com,
"Theresa McClenaghan (CELA)" <mcclenat@lao.on.ca>,
"Sarah Blackstock (ISAC)" <blackstocks@lao.on.ca>, 'David Hulchanski'
<david.hulchanski@utoronto.ca>

Subject: meters

Date: Mon, 29 Mar 2004 12:12:06 -0500

CBC Radio mentioned our press conference during the noon time news, but didn't play any clips.

FYI -

Meters mean savings, Premier says

CANADIAN PRESS

Smart meters the province hopes to place in Ontario homes would encourage people to turn on their dishwasher in the middle of the night to save money on their energy bill, Premier Dalton McGuinty said today.

Although residents have to pay part of the cost to install the meters, they will save money in the long run due to a planned revamped billing system that would reward the energy-conscious, McGuinty said.

"If you put your dishwasher on at three o'clock in the morning, although that is good for energy generation in the province of Ontario, we don't (currently) reward you financially for doing so," McGuinty said before a cabinet retreat.

"We're not charging you lesser rates for using electricity at off-peak periods."

The smart meters, which measure when consumers use their electricity so they can get cheaper rates in off-peak hours such as late at night, are part of the province's conservation plan to cut power use by five per cent by 2007, McGuinty said.

Every smart meter "will pay for itself," he added, with the cost covered by a small monthly charge.

"It's all designed to ensure that you are in fact saving money over the long term."

However, there's no date yet for when the province will begin to install the devices.

There's also no decision yet on what kind of smart meters the province could use.

There are a number of different types of meters that can help consumers cut back on their electricity use, said Tom Adams, executive director of Energy Probe.

Woodstock Hydro in southwestern Ontario has a pay-as-you-go system for about 2,600 residential customers.

Consumers use a pre-paid card to buy electricity so they know how much it costs to run appliances, and as a result they conserve. It also helps the utility cut down on bad debts.

It costs about \$500 for the utility to put in a meter.

Another technology is an interval meter, which has a microchip in it to count how much electricity is being used by a consumer and when.

But Adams said there's no point in spending money on new meters if the province keeps a cap on electricity prices because that lessens the financial incentive for consumers to conserve.

"If we've got smart meters but dumb prices, we're not going to get the benefit of these better meters," he said.

"The real issue here is what are the Liberals going to do with electricity prices," Adams asked.

The current meters most Ontarians have count how much electricity is being used, at a cost of about \$7 a year per meter. Interval meters, though, cost about \$100 a year, Adams said.

Electricity prices increase effective Thursday. The rate will be 4.7 cents per kilowatt hour for the first 750 kilowatts used by a household, and will rise to 5.5 cents after that level. The previous cap was 4.3 cents.

The province's conservation plan, a topic of discussion at today's cabinet retreat, will be "progressive, aggressive, bold and ambitious," McGuinty said.

"It will equip people with the tools necessary to both save money and save energy," he said.

The goal will be to reduce overall demand and encourage people to use electricity at off-peak times, he added.

Talk of the smart meters came as Energy Minister Dwight Duncan introduced new energy efficiency standards for nine products, including thermostats used with individual-room electric space heaters, and industrial and commercial gas-fired package furnaces.

The compliance date for the two new products is Jan. 1, 2005.

The government estimates the move will save residential and commercial energy users more than \$2 million in the first year.

The regulations, filed under Ontario's Energy Efficiency Act, will also set tougher standards for seven other products, including power transformers, incandescent reflector lamps, gas-fired automatic storage-type water heaters, household dishwashers and household electric ranges.

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-----Original Message-----

From: Keith Stewart [mailto:keith@torontoenvironment.org]

Confirmation Report - Memory Send

Time : Mar-29-2004 15:59
Tel line : +4169609392
Name : CELA

New File:
TEA/
Enbridge
low income water
study

Job number : 222
Date : Mar-29 15:58
To : 94165960345
Document pages : 001
Start time : Mar-29 15:58
End time : Mar-29 15:59
Pages sent : 001
Status : OK

Job number : 222

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Message:

Keith, Judy asked how we would administer the donation if you agreed to be the client. I suggested we process it in trust & that we do a letter to Enbridge asking for the donation on behalf of TEA to retain funds as TEA & CELA direct to do a report on low-income energy programs. Thereafter

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Time : Mar-29-2004 15:41
Tel line : +4169609392
Name : CELA

Job number : 221
Date : Mar-29 15:38
To : 94165960345
Document pages : 006
Start time : Mar-29 15:38
End time : Mar-29 15:41
Pages sent : 006
Status : OK

Job number : 221

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Message:

As discussed here are my
notes re: report outline.
Let me know if you can't
read them & I'll type them
up. Theresa



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→ Judy Simon
~~XXXXXXXXXX~~

→ US 3 type program

1) energy (like Al. comm. /
tag)

2) on going active d./
fuel assistance

3) SRM weather fuel / log
term

1) Govt. Scott is Al. other 2

pieces missing

2) Outline for report:

- like other: report incl.
or is report

- 1) intro, purpose, background,
recall changes i. elcd.
nkt, back, CELs

2) low inc. energy issue -
characteristics; makes
unique

→ breakdown of fuel type / group
inc.

→ new DQ. specific maybe

→ low inc. energy program:

3 types

1) fuel cost - more added

2) energy eff' -

3) policy / cost. efficiency

attract - budgeting,

reducing costs in

whole market - protect

customers

Ch. - "Complicating issues"

- Very tight issue →
real fuel cost - diff' to

reach d. of. pop's

- Some assist. benefits no.

obj.

- setting priorities -

forget diff' pop's - go on

elderly, highest energy level -
Ident. all pool →
→ monitor evaluations

Ch. - Rec's -

→ Substance:
- energy covered - gap for 2
emergency issues

⇒ energy relate thru
Mng. Finance (like
applications)

char. diff. between

food, power, heat →

add'l bill assist. →

(vs. tax credit) →

larger time frame or not for a

fining → simplified

appl's process → these

LAO appl's process - asked

Each M?

→ Program design re: local
decis. govt → majority of
state officials →

→ barriers in reaching audience
to be monitored - major

community education to allocate

concern → training program

approach to access →

→ equal billing plan →

→ 195 LJC's →

→ 2/3 deposit don't get a bill

→ old still have open

Program

→ focus on middle class

group of DSM

→ assessment: bill count, = only

for → Program for resource

on. edit → for table

→ notes - edit & insert

is right at the end

- ~~the~~ need pay: emergency
good for help - need
further bill assist. &
cash

→ Eubridge v. comfortable &
no steps affected

Norm →

no problem: just take it -
it need more time &

interest: get issue a table

don't progress for and
income & looking themselves

what they can believe

this yr. - old advice was

as a for people →

→

→ 5/19/80 donors →

→ letter - CFA/Eubridge
"formal" → us to -

Norm Rickman - donor -



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